

In March of this year your HOA started a survey designed to see how severe and widespread Golf Village homeowner dissatisfaction with certain actions of the Wynne Building Corporation is. To date 137 people have completed the survey and the results are, in a word, disgusting. We have requested a meeting with Wynne to discuss the results and perhaps find some way to alleviate some of the distress our residents are suffering. Their answer: no.

The survey results, along with cover letters, has been distributed to twenty-seven different officials, government organizations, and media outlets. This survey “package” is too big to be presented here but it, and several other documents, are available on-line from Drop Box. (If you can’t get these documents on-line please contact a board member and we will provide you with a copy.) The survey package can be found at: <https://www.dropbox.com/t/6p9gFTVdVF6C0GvQ>

We have received several responses from our survey package to date, but the most significant is from the Florida Attorney General’s office. The Attorney General’s email can be found at: <https://www.dropbox.com/t/t9NvrBi9hYGxQqwI> It is important that the email was addressed to not only me, but most especially it is also addressed to “Residents of Golf Village”. In other words, it is addressed to you. It is noteworthy that the email says “... we are sorry this is happening “...in our state”, which indicates that the Attorney General’s office accepts and believes that this is a real problem. Our complaint package has been forwarded by the Attorney General to the Department of Children and Families (DCF) and to the Department of Business and Professional Regulation (DBPR). The email also recommends that we (meaning all of us who have legitimate concerns) contact the DCF, DBPR, and local law enforcement.

**Florida Department of Business and Professional Regulation:** DBPR has responsibility for Florida Statute 723, the mobile home park statute. Our complaint to DBPR involves 723.025 which regulates when a park owner, their representative, or their employee may come on the lot that you rent. I have spoken with a DBPR agent who recommended we file a specific complaint about our concerns with 723.025. We have done so and our complaint could be found at: <https://www.dropbox.com/t/KzLeh3WaSWdG5AeA> It is very important that every resident who believes the park owners or their representatives have improperly entered their lot, or if, any time in the future you believe your lot has been improperly entered, please file an individual complaint with DBPR at the contact information provided by the Attorney General. Every time a new complaint is filed the stronger our position becomes. We need everyone who has legitimate cause to file an individual complaint to do so, and be sure to say you are supporting Spanish Lakes Golf Village HOA’s complaint, Reference Number 2025087218. Be sure to send your HOA copies of everything.

**Florida Department of Children and Families:** DCF has responsibility for elder abuse complaints. The Attorney General’s office forwarded our complaint directly to the DCF Inspector General for action. We have reached out to DCF and are waiting a response. We will keep you informed as developments with DCF occur. As with DBPR, if you believe you have been a victim of elder abuse, please file your individual complaint with DCF. Be sure to send your HOA copies of everything.

**Port St. Lucie Police Department:** The Attorney General advised us to reach out to local law enforcement (for Golf Village that is the PSL Police Department, not the county sheriff) and I have done so. I had a long conversation with Officer Gaspar about our complaint package. He said that the one issue that is a police matter is a person on your lot. He advised that anyone who has someone from Wynne on their lot at an unreasonable or inconvenient time, finds someone looking in their window, or is uncomfortable with the unannounced presence of a person on their lot immediately call 911. It is much better to be proactive than to be sorry later. If you reach out to our police, please keep your HOA informed.

It is not too late to complete a survey. At any time in the future, we may need to use the survey as we continue our fight, and the more surveys we have the firmer ground we will be on. We need everyone to complete a survey, and you can choose whether or not your name can be revealed. If you or a friend or neighbor in Golf Village need a survey you can get it here: <https://www.dropbox.com/t/W3UpGjERCFdmevVn> Please email or return the survey to any board member.

Many thanks to everyone who has contributed in anyway. Please send those complaints in and reply to keep your HOA in the loop.