

**Wynne/Lanscaper Liability Updated 11-23-2025**

A recent notice by Wynne, running for weeks in the Golf Village weekly newsletter, regarding the liability of their landscaping contractor, is appalling, if not downright disgusting. Unfortunately, Wynne is again taking an arrogant and unreasonable position that both increases the emotional stress of, and shows total disregard for the rights of, Golf Village residents. In this case Wynne is unbelievably saying that they are not responsible for damage to your home by their contractor. Instead, they are, in fact, trying to blame you, and make you believe it is actually your fault, if these people damage your home. A recent email exchange demonstrates their refusal to man-up to their responsibilities to the folks who live here.

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**August 11, 2025: Email to Golf Village Concerns:**

Attn: Eric Wynne

Recent events involving your lawn service contractor and your response to them are very disturbing. The article you have posted in recent editions of the Golf Village newsletter regarding responsibility for damage by your contractor is misleading and irresponsible.

You should not be lecturing homeowners on how to protect themselves from the irresponsible actions of your contractor: you should be demanding your contractor conduct his work in a safe and responsible manner.

You should not be telling people you are not responsible for damage by your lawn service contractor: you should be telling your contractor that they are responsible for damage and must speedily repair damage in a competent and workmanlike manner.

You should not be telling homeowners that you are not responsible for the people you hire: You should be telling people with damage how to contact your contractor to arrange for repairs.

You should not be telling homeowners with landscaper damage that they will be evicted if they don't repair the damage in 14 days: you should automatically demand that your contractor immediately conduct satisfactory repairs.

In your newsletter article you say "We have recently received numerous complaints...". Did it ever occur to you that the reason for this, for the huge jump in complaints, is that, by absolving the contractor of responsibility, you have given them free reign to be as careless as they like, which has resulted in a tremendous increase in completely justifiable complaints?

We have been subject to weed whacker damage, shrubbery damage, mowers running over and damaging edging, mowers discharging onto planting beds instead of away, and most distressing, impact damage because mower guards are missing or not down. One lady, getting out of her car in her driveway, when returning from a surgical appointment, was almost hit in the head by a large object expelled from a mower without a guard. This cannot be allowed to continue.

A simple question: if the people you hire to maintain your own home damage it through needless recklessness and disregard for safety, do you expect them to make repairs and cease the unacceptable conduct? Or do you chastise yourself because you didn't take steps to "protect yourself"? I think we all know what the answer is. We deserve the same answer.

This intolerable situation needs to be corrected immediately for many reasons but, most of all, before someone is seriously hurt, or worse. I appreciate your attention to this matter and look forward to your reply.

Bill Neal

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**August 12: Reply email received:**

This email account is for individual resident concerns. The appropriate venue to discuss the above mentioned issues is at a HOA-Community Management meeting as outlined in the Spanish Lakes Prospectus. Please let us know if you would like to request a meeting.

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**August 14: My response:**

My name is William Neal and my permanent and only residence is located at 12 El Segundo in Spanish Lakes Golf Village. That makes me a legal resident of Golf Village so please stop with the silly "resident" games. My email was neither previewed nor approved by the Golf Village HOA Board of Directors, which most certainly means it is not at this time an HOA matter. There are just four questions that require a simple yes or no answer, which I am entitled to, as a resident. Therefore, there is no need for a meeting between a resident and your organization.

1. In order to protect residents and their property from physical harm, both minor and most especially extremely serious injury, will you immediately require your contractor to only operate equipment with all required and fully operational safety devices, including mower discharge guards, installed and in the correct functional configuration?
2. Will you require your contractor to operate mowers in such a manner that the discharge is away from houses and planting beds?
3. Will you require your contractor to exercise generally expected care to avoid damage to resident's homes and other property?
4. Will you inform your contractor that they are required to repair, in a competent and workmanlike manner, damage they cause to resident's property?

If you choose not to answer these questions, especially the first question, we will be forced to assume that you condone the reckless and irresponsible behavior of your contractor and their disregard for the safety of the people who live here. These are not unreasonable requests but are just common-sense precautions that any reasonable person would expect.

Bill Neal

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**November 21, 2025: Amazingly, no reply to date**

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